

Cleaner - I'm responsible for keeping the patients' rooms clean.

Paramedic - I give emergency treatment to accident victims and then transport them to hospital by ambulance.

Receptionist - I deal with patients' details and check their hospital records.

Head nurse - I'm in charge of running a ward, organizing staff, ordering supplies and drugs, and liaising with medical staff.

Surgeon - I carry out operations on patients. I usually specialize in a particular type of surgery.



A hospital can be a private or public sector building where patients are admitted for treatment. On the other hand, a clinic is a health care centre or it is a place where a doctor examines the patients, prescribes medicines and gives the instructions as to how to use medication.

Hospitals vs. Clinics

The difference between an inpatient and outpatient care is how long a patient must remain in the facility where they have the procedure done.

Outpatients vs. Inpatients

Inpatient care requires overnight hospitalization. Patients must stay at the medical facility where their procedure was done (which is usually a hospital) for at least one night. During this time, they remain under the supervision of a nurse or doctor.

Patients receiving outpatient care don't need to spend a night in a hospital. They're free to leave the doctor's office, outpatient clinic or hospital once the procedure is over. Sometimes, they need to wait while anaesthesia wears off or to make sure there aren't any complications. As long as there aren't any serious complications.



The hospital departments

In the **operating theatre** surgeons carry out operations/ surgeries. This department is also known as the **surgery unit**.

They are assisted by a team of scrub nurses, anaesthetists and other support staff such as a surgical assistant and a surgical technician.

The **ER** (Emergency Room) or **A&E** (Accident & Emergency) are the **emergency departments** of a hospital. This department is also called casualty.

Most ERs run 24 hours a day.

In severe cases patients arrive by ambulance.

The **maternity unit/ward** is where babies are delivered by midwives or an obstetrician (OB/GYN). Nurses care for the baby after delivery. The **NICU** (Neonatal Intensive Care Unit) specializes in the care of ill or premature babies.

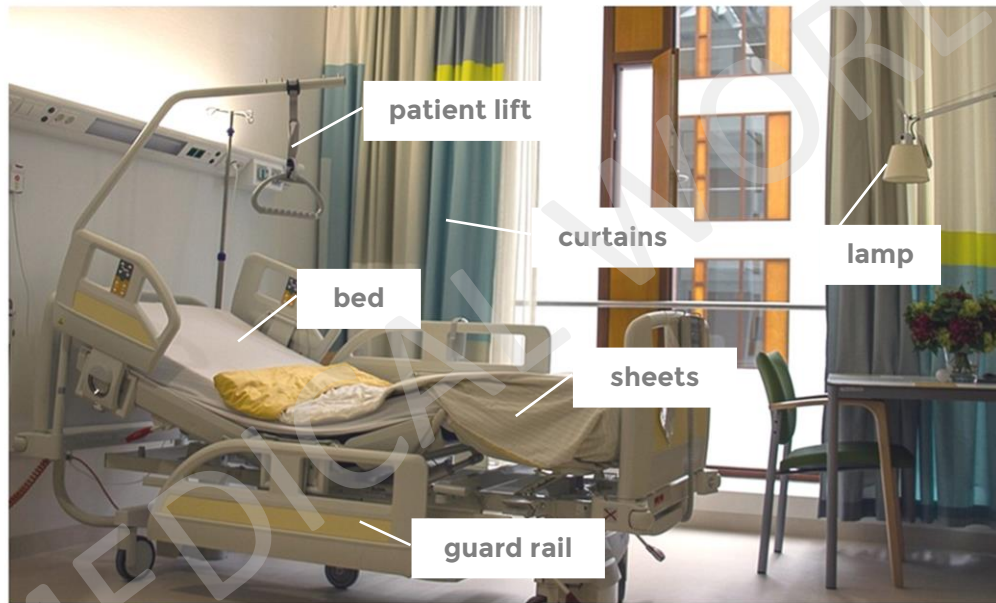
The **paediatrics department** deals with infants, children and adolescents. The doctor who specializes in this branch of medicine is called a Paediatrician.

The **radiology department** is where all investigative imagery takes place. For example if an x-ray has been ordered or an MRI, patients will visit the radiology department. Radiology technologists are responsible for doing the various exams but radiologists interpret the results.

The **cardiology unit** deals with the diagnosis and treatment of diseases and disorders of the heart.

Most visits to the hospital start at **reception**. The receptionist deals with patient admissions. They take the patient's information and payment details.





Using quantifiers to talk about hospital facilities

There is/there are

Used to describe the existence of people and things.

Use 'is' for singular and 'are' for plural. Invert for questions. Use 'not' for negatives.

There is a maternity ward in this hospital.

Are there any bandages?

There aren't any bedpans available.

Some/any

Use 'some' in affirmative sentences and 'any' in questions and negatives. *I need some clean sheets.*

We don't have any time today.

Are there any patients in the recovery room?

Much/many/a lot of

Use 'much' with UNCOUNTABLE nouns, use 'many' with COUNTABLE nouns and use 'a lot of' with both.

There aren't many people in the waiting room.

There isn't much information.

We don't have a lot of time.

She has a lot of pills.

(Note: When used with a grammatical subject, 'Much' takes a singular verb, 'many' takes a plural verb, and 'a lot of' takes either singular or plural.)



Giving directions


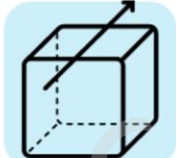




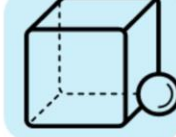

ASKING FOR DIRECTIONS

- Excuse me, how do I get to, please?
- Could you tell me how to get to, please?
- Could you tell me the way to, please?
- Excuse me, where can I find the, please ?
- Excuse me, where is, please?

GIVING DIRECTIONS

- Go straight on until you come to.....
- It's this way.
- Take this corridor and turn left/right at the end.
- Take the first on the left/the second on the right.....
- Turn right/left at the reception desk/elevator.....
- Take the elevator/lift to the first/second floor.
- Continue straight ahead and then turn right at.....
- It will be on your left/right.

Location & Direction

	AROUND THE CORNER		ACROSS		STRAIGHT (ON)
	ON THE CORNER		BEHIND		LEFT / TURN LEFT
			NEXT TO		RIGHT / TURN RIGHT